

Compliance Services for Your Practice

Expert Support. Trusted Guidance. Peace of Mind



Dr. October Boyles, DNP, MSN, RN
Chief Clinical & Compliance Officer

At ICANotes, we know that compliance isn't optional - it's essential.

Whether you're running a solo practice or managing a multi-provider organization, navigating the ever-changing landscape of HIPAA, telehealth regulations, and documentation standards can be overwhelming. That's where we come in.

We're proud to offer dedicated compliance support services to our ICANotes customers, led by our Chief Clinical and Compliance Officer, Dr. October Boyles, DNP, MSN, RN. With 20+ years of clinical and operational experience, Dr. Boyles brings practical expertise tailored to the unique needs of behavioral health and medical providers.

What We Offer:



HIPAA & Privacy Risk Review

- Walkthrough of security & privacy practices, audit trails, Access controls and PHI handling
- Recommendations to reduce liability and ensure HIPAA alignment.



Policies & Procedures Support

- Review or create critical compliance documents
 - Telehealth Policy
 - HIPAA Privacy/Security Policy
 - Employee Confidentiality Agreements
- Templates customized to your practice size



Chart Audit & Documentation Reviews

- Internal mock audits
- Feedback on documentation completeness, timeliness & risk factors.
- Support in aligning with Joint Commission, CMS and payer guidelines



Training & Education

- On demand and live training sessions
 - HIPAA basics, documentation do's and don'ts, responding to audits, and more
 - Certificates for internal compliance logs

Ready to Strengthen Your Practice?

Let ICANotes support your compliance journey - from documentation to audits and everything in between.

Who is this for?

- Solo or group practices using ICANotes
- Mental health, psychiatry and integrated care providers

REQUEST A CONSULTATION

Or email us at compliance@icanotes.com

