When Dr. Garcia opened his private practice in September 2009, he started looking for an electronic health record that was specifically designed for psychiatry. "I wanted something that was easy to use that would give me an opportunity to make my records better than I could ever do with my handwriting, which is almost impossible to read. I looked at three programs and I decided on ICANotes because I found it to be more user friendly."

Dr. Garcia is 76 years old and has been practicing psychiatry for 52 years. He says, "I don't like to work very hard anymore. If I can save myself from headaches doing the work and make my job easier, believe me I am going to do it."

> "Having documents that are complete, well-detailed, and that include all of the parameters necessary to convey the needs of the patient has been a godsend. I have tried using other products, and ICANotes, in my opinion, is the best one for the psychiatrist."
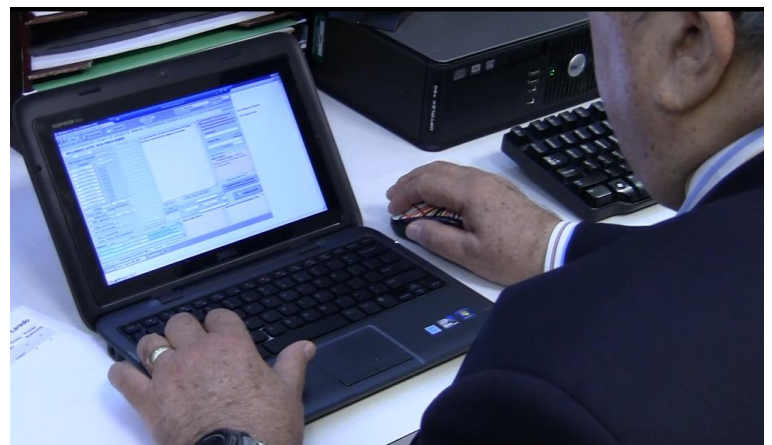>
> *Jose G. Garcia, MD, MPH*

"ICANotes has helped me to develop very good medical records to the point that it makes it easy for me to do my work," says Dr. Garcia. As a result, he began using ICANotes at the hospital where he does his private psychiatric consultations. "At first, I was doing the consultations, printing them on my office computer, and faxing the reports to the hospital. That was a bit cumbersome, so I asked the hospital's IT department to allow me to connect wirelessly with the printers on each floor's nursing unit," he explains.

"Now I have my consultations printed in the proper format with all Axes I through V and all recommendations on the chart before I leave the floor," says Dr. Garcia. "Before it would have taken me at least 24 hours before I could have my consultation on the record, so this has been a time saver. The report is legible because it is not handwritten and it would pass any kind of inspection. I feel that I have done my job more efficiently."

Dr. Garcia's records have become the envy of other consultants at the hospital. Recently, a referring physician happened to be at the nursing station when Dr. Garcia was preparing a report on a consultation for a patient he had referred. Dr Garcia reports, "He saw me typing on the mini computer that I use and he asked me 'Does it take you a long time to do what you're doing?' And I said 'Well, not really' as I was typing away. About 2 minutes later while he was still writing in his chart I handed him a 3-page report. His eyes got as big as blazes and he said 'Already?!' He couldn't believe I could give him a report that fast."

"Psychiatry today requires more precise recordkeeping and very careful treatment management because of the new era of insurance control and Medicare and Medicaid requirements," says Dr. Garcia. ICANotes eases this burden with button-driven narrative charting that enables clinicians to quickly create thorough documentation in less time. A narrative is created by pushing buttons which generate grammatically correct and highly personalized sentences. "Now I am able to complete my reports with all of the detail required by the American Psychiatric Association in a matter of minutes," says Dr. Garcia. "It has made my job a lot easier."

Dr. Garcia uses ICANotes on a Dell Inspiron Duo laptop that converts to a touchscreen tablet.